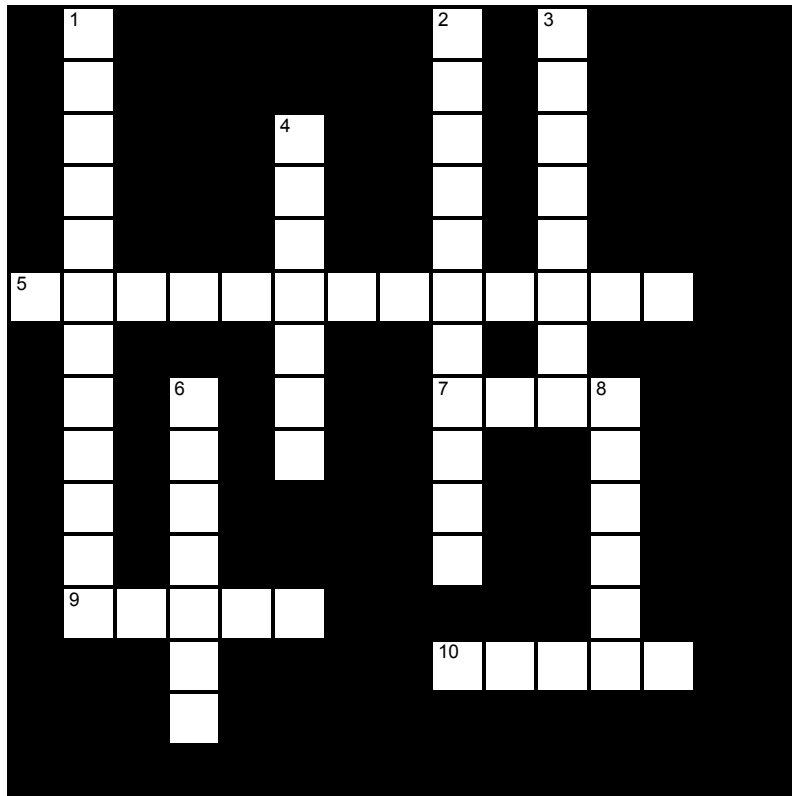


Barnes: Operations Management - An International Perspective

Chapter 5



Across

5 Decisions about the _____

of operations are concerned with the relationship between operations facilities at different locations. (13)

7 Japanese vision care business which relocated its headquarters from Japan to The Netherlands. (4)

9 Decisions about the _____ of operations are concerned with what types of goods and

services should be produced at any given facility. (5)

10 Decisions about the _____ of operations are concerned with what quantities of goods and services should be produced at any given facility. (5)

Down

1 Increases in the unit cost of output that occur when production volumes increase too much can lead to '_____ ' of scale. (12)

2 Hong Kong's biggest made-to-measure tailoring business. (4,7)

3 'Operations _____', a collection of resources brought together at one geographic location for the purpose of producing particular goods and/or services. (8)

4 French car manufacturer which announced the closure of its UK manufacturing plant at Ryton in

2006. (7)

6 '_____ perspective', this perspective argues that it is necessary to consider all of an organization's facilities collectively in order to realize their full potential to serve all their customers irrespective of their geographic location. (7)

8 Greece's largest producer of integrated aluminium systems. (6)