

Barnes: Operations Management – An International Perspective

Useful websites

CH1

<http://www.euroma-online.org>

The European Operations Management Association (EurOMA). A European-based network of academics and managers from around the world interested in developing Operations Management.

<http://www.poms.org>

The Production Operations Management Society (POMS). A US-based international academic organization representing the interests of POM professionals from around the world.

<http://www.iomnet.org.uk>

The Institute of Operations Management is the professional body for those involved in operations and production management in manufacturing and service industries in the UK.

<http://www.apics.org>

The Association for Operations Management. APICS is a US-based professional organization that provides information and services in production and inventory management and related areas.

<http://www.mhhe.com/omc>

OM Center is sponsored by Irwin/McGraw-Hill to provide a focal point for finding operations management resources that are valuable to students and faculty. It was conceived, designed, constructed and is maintained by Byron Finch, Professor of Management and Director of Faculty Development for Information Technologies for the Richard T. Farmer School of Business Administration, Miami University (Ohio).

www.sussex.ac.uk/Users/dt31/TOMI/

The Technology and Operations Management Index (TOMI) is a portal for discovering operations management resources on the Internet. TOMI is maintained by Dr David Twigg of the University of Sussex, UK.

CH2

<http://www.smsweb.org>

The Strategic Management Society is a US-based association that brings together the worlds of reflective practice and thoughtful scholarship. It aims to focus attention on the development and dissemination of insights on the strategic management process. It has a membership of academics, business practitioners and consultants in 50 different countries.

<http://www.sps.org.uk>

The Strategic Planning Society is a UK-based organization that fosters and promotes research and best practice in strategic thought and action. It aims to create a link between the academic and practitioner worlds of strategy by

keeping strategists up-to-date with developments in strategy-related research and practice.

CH3

<http://www1.worldbank.org/economicpolicy/globalization/index.html>

The World Bank's Globalization homepage. Provides access to some recent presentations on globalization and some of the leading research on the subject.

<http://www.wto.org/>

The World Trade Organization (WTO). Provides information on the latest development in trade and access to reports and statistics.

<http://www.unctad.org/>

The United Nations Conference on Trade and Development (UNCTAD). Provides information on the latest development in trade and development and access to reports and statistics.

<http://www.imf.org/>

The International Monetary Fund (IMF). Provides information on IMF's work and access to reports and statistics. A good source of information on individual countries.

<http://www.ifg.org/index.htm>

The International Forum on Globalization. One of the organizations that has concerns about the impact of economic globalization.

<http://www.dti.gov.uk/europeandtrade/index.html>

The Europe and World Trade webpages of the UK government's Department of Trade and Industry (DTI). A wealth of information for companies operating internationally.

CH4

<http://www.ifm.eng.cam.ac.uk/cim/>

The Centre for International Manufacturing at the University of Cambridge. One of the leading academic research centres. It acts as a focal point for industrial managers and the wider community concerned with International Manufacturing issues and problems. In addition to its wide-ranging research activities in the International Manufacturing field, it offers a range of Industry-Academic workshops and related industrial and professional advisory service.

CH5

<http://www.iamc.org/about.shtml>

The Industrial Asset Management Council is an association of industrial asset management and corporate real estate executives, their suppliers and service providers and economic developers.

CH6

<http://www.ibf.org/>

The Institute of Business Forecasting is a membership organization that provides education and training about forecasting. The website also hosts various discussion groups.

<http://www.downtimecentral.com/>

Downtime Central. A site aimed at maintenance professionals with useful information about the costs of downtime.

<http://www.forecasters.org/>

The International Institute of Forecasters is an academic organization for the research and practice of forecasting. It aims to stimulate the generation, distribution and use of knowledge on forecasting.

<http://www.forecastingprinciples.com/>

The Forecasting Principles site is maintained by the Marketing Department of the Wharton School of Business at the University of Pennsylvania. It contains a wealth of information about forecasting useful to researchers, practitioners and educators.

<http://www2.uwindsor.ca/~hlynka/queue.html>

Myron Hlynka's Queueing Theory page is maintained by the eponymous academic at University of Windsor, Ontario, Canada. The website contains a wealth of information and reference sources on queuing.

CH7

www.mas.dti.gov.uk

The website of the Manufacturing Advisory Service of the UK government's Department of Trade and Industry. Practical advice and case studies from UK manufacturing companies.

<http://www.bptrends.com>

The website of Business Process Trends, an organization that aims to provide news and information relating to all aspects of business process change, focused on trends, directions and best practices.

<http://bmi.omg.org>

The website of The Business Modeling & Integration Domain Task Force, which promotes the development and use of inter- and intra-enterprise computer integration systems.

CH8

<http://www.cips.org/>

The Chartered Institute of Purchasing and Supply (CIPS), an international organization, based in the UK, serving the purchasing and supply profession and dedicated to promoting best practice.

<http://www.ism.ws/>

The Institute for Supply Management (ISM) is the US based supply management association providing opportunities for the promotion and the expansion of professional skills and knowledge.

<http://www.supply-chain.org/>

The Supply-Chain Council is a membership organization for supply chain practitioners in a cross section of industries. It has around 1,000 corporate members worldwide.

CH9

<http://www.apics.org/>

The website of APICS, the US-based Association for Operations Management, which acts as a source of the body of knowledge in operations management, including production, inventory, supply chain, materials management, purchasing and logistics.

<http://www.inventoryops.com/>

A consultancy website, but one containing a rich source of information on inventory management.

<http://www.bpic.co.uk/index.htm>

The website of BPIC, the business performance improvement consultancy. Contains resources and case studies on MRP2 and ERP implementations.

http://www.toyota.co.jp/en/vision/production_system/index.html

The Toyota Production Systems explained by the people that invented it. Toyota Motor Corporation's Global Site has several pages dedicated to explaining the origins and constituents of the world's best known, and most influential, production system.

<http://www.lean.org/>

The website of the Lean Enterprise Institute, a non-profit education and research organization that aims to promote and advance the principles of lean thinking in every aspect of business and across a wide range of industries.

CH10

<http://www.iso.org>

The website of ISO, the International Organization for Standardization, the body representing over 150 countries, that co-ordinates the development and application of technical standards for products, services and management systems throughout the world.

http://www.iso.org/iso/en/iso9000-14000/understand/index_one.html

The ISO's webpage that acts as a portal to their webpages that explain ISO9000 and other standards for management systems.

<http://www.efqm.org/>

The website of the European Foundation for Quality Management. Information about the Business Excellence Model and the European Quality Award, along with information about the EFQM's activities and publications.

<http://www.baldrige.nist.gov/>

Details about the Malcolm Baldrige National Quality Award.

<http://www.deming.org/>

The W. Edwards Deming Institute promotes the ideas of the man many consider to be the father of quality management. Also contains details of the Deming Prize.

<http://www.qualitydigest.com/>

The website of Quality Digest, a practitioner publication with useful articles, information and web links.

<http://www.asq.org/>

The website of the American Society for Quality, a membership organization devoted to quality, containing useful information knowledge, tools, publications and other resources.

<http://www.quality.co.uk/>

The Quality Network which is a portal to useful information and resources.

CH11

<http://www.geert-hofstede.com>

A website run by the consultancy ITIM International and dedicated to Geert Hofstede's work and ideas on cultural dimensions. Contains data on these dimensions for many countries.

<http://www.belbin.com/>

The website of Belbin Associates, a consultancy that promotes and develops Belbin's ideas on teamworking.

CH12

<http://www.accel-team.com>

Accel-Team, a UK-based training and development company. Contains some useful articles on team-building, motivation and productivity.

<http://www.acas.org.uk>

ACAS, the UK government backed service that provides information, advice, training and dispute resolution services. The website offers a wide range of (UK-specific) information and publications.

<http://www.managementhelp.org>

Free Management Library a US-based website aimed at (US) practitioners offering free access to a range of management resources, especially those related to human resource management issues.

<http://www.hr-guide.com>

HR-Guide, a US-based website containing hundreds of pages of information relating to (US) human resource management issues.

<http://www.ilo.org>

The International Labour Organization is a UN agency that promotes social justice and internationally recognized human and labour rights. A wealth of information about human resource management issues.

<http://www.cipd.co.uk>

The Chartered Institute of Personnel and Development (CIPD) is the UK's professional body for those involved in the management and development of people. Lots of useful information and guides to best HRM practice.

CH13

<http://www.design-council.org.uk>

The website of the UK's Design Council. Lots of information and resources on design.

<http://www.roundtable.com>

The website of The Management Roundtable, a US-based practitioners' site that provides information and resources for product and technology development.

<http://www.ideo.com>

Information about the work of IDEO, one of the leading design and innovation consultancies.

CH14

<http://www.kaizen-institute.com>

The Kaizen Institute is an organization that provides consulting services and the website contains useful practical advice.

<http://www.benchnet.com>

The Benchmarking Exchange website, containing useful practitioner advice and information about benchmarking.

<http://www.ebenchmarking.com>

The Benchmarking Network conducts benchmarking training and research. Useful practitioner information on benchmarking.

<http://www.balancedscorecard.org>

The Balanced Scorecard Institute provides training and consulting services in applying best practices in balanced scorecard. Useful practitioner information on the BSC.

<http://www.som.cranfield.ac.uk/som/research/centres/cbp/pma>

The Performance Measurement Association is an academic-practitioner association devoted to advancing knowledge in performance measurement and management.

CH15

<http://www.thebci.org>

The Business Continuity Institute, an organization for business continuity practitioners which promote the art and science of Business Continuity Management worldwide. The Institute is UK-based, but working in over 75 countries.

<http://www.csr.gov.uk>

The UK government's website for Corporate Social Responsibility issues. Provides useful information and acts as a portal to other relevant sites.

<http://www.sustainablebusiness.org>

The Sustainable Business Institute is a non-profit, organization dedicated to advancing sustainable business practices.