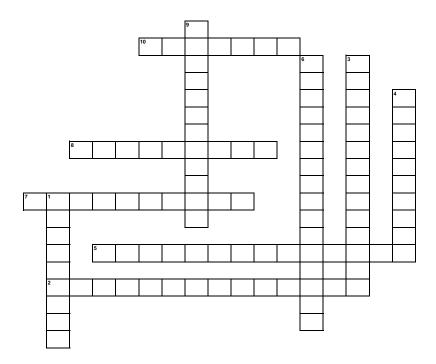
## Daft, Kendrick, Vershinina Management 9781844808823



## Chapter 10

- 1. The formal and legitimate right of a manager to make decisions, issue orders and allocate resources to achieve organizationally desired outcomes. (9)
- 2. The duty to perform the task or activity an employee has been assigned.(14)
- 3. The fact that the people with authority and responsibility are subject to reporting and justifying task outcomes to those above them in the chain of command. (14)
- 4. The process managers use to transfer authority and responsibility to positions below them in the hierarchy. (10)
- 5. The location of decision authority near top organizational levels. (14)
- 6. The location of decision authority near lower organizational levels. (16)
- 7. The product or functional boss, responsible for one side of the matrix. (6,4)
- 8. The overseer of both the product and functional chains of command, responsible for the entire matrix. (3,6)
- 9. The quality of collaboration across departments. (12)
- 10. An organized group of related tasks and activities that work together to transform inputs into outputs and create value. (7)