



Chapter 18

1. A unit of two or more people who interact and coordinate their work to accomplish a specific goal. (4)
2. A long-lasting, sometimes permanent team in the organization structure created to deal with tasks that recur regularly. (9)
3. A role in which the individual both contributes to the team's task and supports members' emotional needs. (4,4)
4. The stage of team development characterized by orientation and acquaintance. (7)
5. The stage of team development in which individual personalities and roles, and resulting conflicts, emerge. (8)
6. The stage of team development in which conflicts developed during the storming stage are resolved and team harmony and unity emerge. (7)
7. The stage of team development in which members focus on problem solving and accomplishing the team's assigned task. (10)
8. The stage of team development in which members prepare for the team's disbandment. (10)
9. Antagonistic interaction in which one party attempts to thwart the intentions or goals of another. (8)
10. The tendency for people to be so committed to a cohesive team that they are reluctant to express contrary opinions. (10)