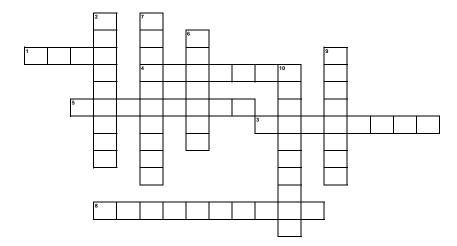
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Chapter 18

- 1. A unit of two or more people who interact and coordinate their work to accomplish a specific goal. (4)
- 2. A long-lasting, sometimes permanent team in the organization structure created to deal with tasks that recur regularly. (9)
- 3. A role in which the individual both contributes to the team's task and supports members' emotional needs. (4,4)
- 4. The stage of team development characterized by orientation and acquaintance. (7)
- 5. The stage of team development in which individual personalities and roles, and resulting conflicts, emerge. (8)
- 6. The stage of team development in which conflicts developed during the storming stage are resolved and team harmony and unity emerge. (7)
- 7. The stage of team development in which members focus on problem solving and accomplishing the team's assigned task. (10)
- 8. The stage of team development in which members prepare for the team's disbandment. (10)
- 9. Antagonistic interaction in which one party attempts to thwart the intentions or goals of another. (8)
- 10. The tendency for people to be so committed to a cohesive team that they are reluctant to express contrary opinions. (10)