

# CHAPTER 5



## Learning within organizations

### LEARNING OBJECTIVES

After studying this chapter and working through the associated Management in Action panels, Employee Perspectives, Discussion Questions and Case Study, you should be able to:

- Describe the major theoretical approaches to learning.
- Outline the concept of a learning organization.
- Discuss the links between learning and the control of people within organizations.
- Detail the relevance of knowledge management for an organization.
- Explain why the styles of learning are relevant to understanding how people learn.

