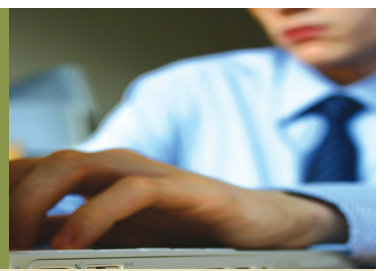


CHAPTER 14



Technology and work

LEARNING OBJECTIVES

After studying the chapter content and working through the associated Management in Action panels, Employee Perspectives, Discussion Questions and Case Study, you should be able to:

- Understand what is meant by the term technology and how it influences both the operational activities found within organizations and jobs that people undertake.
- Explain the impact of technology on the organizations that employ it.
- Outline the relationship between technology, politics and change in managerial decision making.
- Discuss the relationship between technology and control.
- Appreciate how the application of technology can result in alienation and the degradation of labour.

