

WEB SITES

CHAPTER 11: OPERATIONS

A good introduction and overview to operations can be found in a free Open University download from:

<http://openlearn.open.ac.uk/course/view.php?id=1612>

A number of UK and USA professional institutions offer new, information and articles on all aspects of operations management. These include:

www.iomnet.org.uk (UK Institute for Operations Management).

www.supplymanagement.com (UK Chartered Institute of Purchasing and Supply)

www.ism.ws/ (US Institute for Supply Management)

www.cgi.org (UK Chartered Quality Institute)

www.asq.org (US Society for Quality with information on manufacturing, services and healthcare industries)

Specific information on capacity planning and scheduling aspects and techniques is available on:

www.teamquest.com/pdfs/whitepaper/ttqwp23.pdf

The consultants Strategos have produced a web site showing the development and history of operations systems in the USA up to lean production.

www.strategosinc.com/just_in_time.htm

Support for the Eberspächer case can be found in:

www.eberspaecher.com (This may appear initially in German but there is a translate facility)

Support for the Orlake case can be found in:

www.vinylfactory.com and

www.vinylfactory/vf-manufacturing