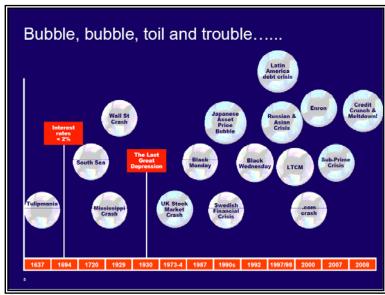
## Managing Risk - 2

As the recent *Credit Crunch* worked through the economy, it had harsh implications for the *Corporate Hospitality* sector.

"BBC World Fast: Track" videoclip [30/10/09]

Click here: http://news.bbc.co.uk/player/nol/newsid\_8330000/newsid\_8334700/8334721.stm?bw=bb&mp=wm&news=1&nol\_storyid=8334721&bbcws=1 [0:00-06:35]

This should not come as much of a surprise, since economic downturns are much more common than many textbooks would have you believe.



Van Marken (2009)

That said, Chapter 9 and other sections of Successful Event Management show how events organizers can still chart their way through such troubled waters.

 Jonathan Tisch [of Loews Hotels] talks of how the US MICE sector responded to media stories that demonized their clients:

http://cornellmediasite.cit.cornell.edu/mediasite/Viewer/?peid=a0a777bd0500493997ddc92786339f92 [slides 69-162]

• Fritz van Paasschen [of Starwood Hotels] talks of how, even in a recession, one can never be sure that the future isn't fantastic:

http://cornellmediasite.cit.cornell.edu/mediasite/Viewer/?peid=2bb88ff76fd1402f940c702300daa046

Read the relevant *Risk* sections of *Successful Event Management* and, using the various approaches shown:

- · consider how the European media addressed both the recent Credit Crunch and spending on Events
- consider whether the, current, signs are good/ bad for the future of the European Event Management sector.

For those of you interested in festivals, look at the following videoclips, about the Glastonbury Festival:

- [1] <a href="http://news.bbc.co.uk/1/hi/entertainment/7475944.stm">http://news.bbc.co.uk/1/hi/entertainment/7475944.stm</a> [2008]
- [2] http://news.bbc.co.uk/media/avdb/news/entertainment/video/149000/bb/149165\_16x9\_bb.asx?ad=1&ct=50
- [3] http://www.bbc.co.uk/britainfromabove/stories/rewinds/glastonbury.shtml [0:00-03:02]
  - do Michael Eavis' comments betray a naïve approach, or a laid-back approach?
  - how [financially] successful was the original *Pilton Pop Folk & Blues* Festival?
  - should *Glastonbury* be more `professionally' run?
  - how do you think *Glastonbury* is set to weather the `Credit Crunch'?

For the current position, look at:

- the **BBC News** website
- podcasts, like these *OU* interviews with festival Organisers: http://open2.net/moneyandmanagement/management\_organisation/video\_extras/festival\_fever.html

van Marken, N, (2009) 16th Annual Hotel Managers' Conference, Worshipful Company of Innholders, London.