

## Planning a new venture - Planning the marketing

## The marketing environment

Marketing research should now be completed, and you should now understand the marketing environment. Check that the following questions have been answered (and use relevant sections from your Feasibilty study to help you):

- What is the market size, and the discernible trends?
- What is the nature and extent of the competition?
- What other trends in the technological, economic, and political environment will be important?

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MARKETING ENVIRONMENT
Enter your detailed plans here (For section I.iii of the business plan, Chapter 6, page 191-194)
Definition of target market – big or small?
Trends in the marketplace – potential for growth?
Classification of customers:
Needs of customers and influences in their buying decisions:
Benefits offered by the business to target customers:
Description of industry and competitors:
Strengths and weaknesses of the major competitors:
Competitive edge:

## Summarize your people plan

- Outline how you plan to manage other people within your new venture, at the beginning and as it grows.
- Consider how you will recruit, retain and motivate staff. How will you ensure a team spirit emerges and endures?
- What will be your employment practices and how will you operate payroll and personnel systems?
- How will you develop an entrepreneurial team with all the required roles filled?

PEOPLE PLAN
Enter your plan here (for Section I.ii of the business plan)
Details of entrepreneurial team (include CVs for your team where appropriate)
Future requirements (how gaps will be filled):
Enter your plan here (for Section III.i of the business plan)  Managing people:
Recruitment policy:
Strategy for promoting motivation: